

OSCPM Annual Professional Development Conference

September 7, 2016 8:00AM – 4:30PM

MANAGING THE CHALLENGES OF MANAGEMENT

Speaker Line Up

8:30 – 9:15 Xiaofang Li, Curriculum Specialist, Office of Management and Enterprise Services

Topic: Resilience in Difficult Times

Presentation Description: The ability to “fail elegantly” is the essence of resilience for a leader and an organization. With all the challenges we are facing today, learning how to react to both fame and failure helps leaders to stay centered and lead effectively. This presentation serves as a start for you to develop greater resilience, the hallmark of emotional intelligence.

About the Speaker:

Xiaofang Li is a Curriculum Specialist at the T&D department of Office of Management and Enterprise Services. She holds a Master’s degree in Instructional Psychology and Technology and has over ten years of learning design experience in leadership development and employee development.

9:30 – 10:15 Jeanette Williams, CPM

Topic: Fundamentals of Management and Leadership: Past, Present, And Future

Presentation Description: The basics of management and leadership in an era of change and uncertainty can present major issues for teams, managers and organizations. Management as an art, offers the power to transform organizations, people and careers. Many of the practices of management today are rooted in the principles and approaches conceived in prior eras. Technological advances demand that we modernize our management style to fit the current culture of the workplace.

About the Speaker:

Jeannette Williams is a retired, state of Oklahoma, Training and Human Resources Professional. During her twenty-three years of service with the state, she earned the credentials of; Certified Personal Professional, Certified Public Manager, Certified Mediator/Negotiator, and Certified EEOC (Equal Employment Opportunity Commission) Investigator. She grew up in Dallas, Texas and is a graduate of Texas Woman’s University.

10:30 – 11:15 Jennifer Takagi, Owner, Takagi Consulting

Topic: Communication Counts

Presentation Description: We know what we are trying to say. But, are our listeners hearing what we are saying? This session will look at aspects of communication, key components of communication and at multitasking while talking to others.

About the Speaker:

Jennifer Takagi is an Executive Leadership and Communication Coach who teaches leaders how to play well at work so they can drive better performance from people they lead, increase profitability and create a purposeful workplace where people want to come and play - productively. After a stellar 30-year career in the housing industry, Jennifer jumped off that bridge into doing what she loves best, speaking and training. Sharing what she learned along the way, she helps build better teams and relationships.

Most recently, she has earned designations as Certified Professional Behavioral Analyst, Change Style Indicator Facilitator, Coaching Specialist, and Best Selling Amazon.com Author.

12:30 – 1:15 Everett Johnson, U.S. Army (Retired)

Topic: Balancing Compassion and Discipline

Presentation Description: Dealing with issues of inadequate employee performance in and of itself is very challenging within an organization. Managers receive training on how to proceed with progressive discipline to address improvement in performance problems. Usually, no training is provided on the compassionate approach to dealing with employee situations. The challenge for the manager is the question of: “When do I stop only **understanding** what personal issues may be accounting for the employee lack of performance and start the process of discipline”? An effective manager must know how to balance compassion and discipline in their approach to address employee performance issues.

About the Speaker:

Everett Johnson retired from the U.S. Army as a Sergeant after many years of service. Supervision was one of his primary responsibilities. After his military service he served as a Federal examiner, Equal Employment Opportunity Counselor and is currently a Community mentor; impacting the lives of youth and adults in achieving their life’s best.

1:30 – 2:15 Susan Bohl, Executive Director for Oklahoma One-Call

Topic: Strategies for Creating a Top Workplace

Presentation Description: The most successful organizations are the ones that employees believe in. Evaluating how your employees feel about their day-to-day job as well as understanding if you're providing a clear sense of direction and making employees feel valued, are the first steps in identifying the strategies needed to create a top workplace.

About the Speaker:

Susan Bohl has over 8 years Executive Management experience and a total of 21 years managing programs, people and processes. Before coming to Oklahoma One-Call, she worked as Chief Operations Officer with Girl Scouts of Oklahoma; as Information Technology Director with the State of Oklahoma, as Risk Information Manager with Fleming Companies and in banking with First National Bank of Midwest City.

2:30 – 3:15 DesJean Jones, Deputy Director, Opportunities Industrialization Center (OIC)

Topic: Creating a Coaching Culture to Maximize Potential

Presentation Description: When we hear the word "coaching" we often instinctively envision a professional sports team. How can thinking of the Oklahoma City Thunder help me to run my agency better? The industry of coaching is more than athletics. Its true nature is interaction, evaluation, and feedback to help others get more of what's right in their lives. Seeing your co-workers and subordinates as members of your team can change the way they produce "wins" for the organization. If it's that simple, then why isn't every organization doing it? Because the manager at any level, must first understand what it means to create a "coaching culture".

About the Speaker:

DesJean (pronounced "Dijon") Jones has a wide range of experiences that prepare her to share her knowledge and expertise in coaching individuals. Prior to her role as Deputy Director of OIC, she was Operations Manager for Jordan Advertising and has extensive experience in operations, planning, coordination, adult instruction and training. Her background also includes expertise as a licensed Paralegal/Legal Assistant for several law firms within the Oklahoma City area. She received her formal education from Oklahoma State University and Langston University, earning a Bachelor of Science degree in Organizational Management. She is currently a Master's candidate with the University of Texas-Dallas.